



FISH & SEAFOOD Customer Manual

CONTACT US: Tel: 905.856.6222 | Toll Free: 1.800.563.6222 | Fax: 905.856.9445 | Email: orders@seacore.ca | www.seacore.ca

A FRESH CATCH SINCE 1987.

Customer Manual 2016 © Seacore Seafood Inc.





STORAGE OF FRESH & FROZEN SEAFOOD

• Fresh Seafood should be stored between the temperatures of 0 to 4°C

- Ice should be kept directly on top of all fresh fish, seafood and shellfish with the exception of coloured seafood such as Salmon, Tuna, Swordfish & etc. For coloured seafood, ice should be kept in a plastic bag on top of the fish to avoid discolouration.

• Frozen Seafood should be stored between the temperatures of -15 to -21°C

- Frozen product should be kept packaged at all times while in the freezer to avoid freezer burn.

THAWING OUT FROZEN SEAFOOD

• Frozen Seafood should be thawed out in the cooler overnight or 2-4 hours at room temperature before the product is required.

- Product should be thawed out under refrigerated conditions.

- If required, *cold* water can be used to speed up the thawing process.

A FRESH CATCH SINCE 1987.

Customer Manual 2016 © Seacore Seafood Inc.





CUTTING SEAFOOD

• When cutting seafood for fillets, steak, or portions one has to be delicate with the product to avoid any breakage.

- This is especially true for softer fish like whitefish or arctic char.

• *Portion Control* - The more accurate the cut, the less food waste, the less expensive the portion!

FRESH FISH & SEAFOOD SHELF LIFE

- Normal shelf life is 5 to 9 days when the product is received, some products last longer but must be kept fully covered in ice.
- You should never buy more than 3-4 days supply and use a First-In First-Out inventory policy.
- Steaks and fillets must be in a closed bag with ice on top.
- Rinsing the fresh fish helps maintain it better.
- For fresh fish inventory, if ice melting occurs drain the water and re-ice the product.

A FRESH CATCH SINCE 1987.

Customer Manual 2016 © Seacore Seafood Inc.





COOKED & RAW PRODUCTS

• Cooked & raw seafood products <u>should never</u> be stored together in order to avoid cross contamination.

GENERAL COOKING GUIDELINES FOR FISH & SEAFOOD

There are many ways to cook fish but for best tasting results do <u>not</u> overcook the fish.

- If baking the product, allow 10-20 minutes at 450 degrees F for the 1st inch of thickness. Per additional inch add about 10 minutes.
- If barbecuing the product, cook about 4 inches from the coals for 5 to 6 minutes on each side or until flesh flakes easily when tested with a fork.
- If poaching the product, boil for 10 minutes per inch of thickness.
- If pan frying, fry fish until golden brown on one side, turn and brown the other side. The complete cooking time should be approximately 10 minutes per inch of thickness.

A FRESH CATCH SINCE 1987.

Customer Manual 2016 © Seacore Seafood Inc.





SEASONAL TRENDS OF SEAFOOD

- Wild West Coast Salmon
 - King / Red Spring May to August
 - Sockeye June to August
 - Coho June to October
- Live Lobster available all year long, but least expensive in May & June
- •Halibut Wild March to November
- Pickerel & Whitefish short in warmer months July & August.
- * <u>Remember</u> any wild fish supply can be greatly affected by weather, transportation or bad catches.

PARASITES IN FISH

- The occurrence of parasites in the wild fish is a <u>natural phenomenon</u>.
- It cannot be prevented and is <u>not</u> indicative of mishandling, spoilage or quality.
- Yes, the fish is safe to eat! The parasites are killed when frozen or cooked. *** Canadian Food Inspection Agency

A FRESH CATCH SINCE 1987.

Customer Manual 2016 © Seacore Seafood Inc.



SUSTAINABLE SEAFOOD



- SeaChoice
 - Green (Best Choice), Yellow (Alternative Some Concerns) & Red (Not Recommended) Rankings to identify Sustainable Seafood
 - Canada's official partner of the US Seafood Watch program
- Ocean Wise
 - Vancouver Aquarium's sustainable seafood program
 - Either Yes or No if it is Ocean Wise Recommended
- MSC
 - Only Wild Fish & Seafood
 - Either Yes or No if it is Marine Stewardship Council approved
- ASC
 - Only Farmed Fish & Seafood
 - Either Yes or No if it is Aquaculture Stewardship Council approved
- SEA PACT
 - North America's Sustainable Seafood Alliance
 - Actually fund Fishery Improvement Projects & Aquaculture Improvement Projects
 - Seacore is a founding member











A FRESH CATCH SINCE 1987.





SIZING CHART FOR MOST COMMON SEAFOOD

Shrimp	Count per LB
-	 16/20 ct represents 16 to 20 shrimp in a single pound
Squid	 Count per KG U/10 represents Under 10 pieces of squid per kilogram Some Squid may also be sized in inches or centimetres such as 6-8" or 15-20cm.
Crab King	Count per 10 LB increments
	 14/17ct represents 14 to 17 legs and claws in a 10 LB size
Crab Snow	Size of cluster
	 10oz is the actual size of the cluster (claw and knuckles) of the crab
Fillets	Actual size of fillet
	• 6-8oz represents 6-8 oz per fillet or 2-3 LB fillets represents 2 to 3 LB each fillet
Scallops	Count per LB
	 10/20ct represents 10-20 scallops in a single pound
Whole Fish	Actual size of fish
	 8/10 represents 8 to 10 LB for the whole fish
Lobsters	Actual size of whole lobster or tail
	 1.5 Lb is the actual size of the whole, live lobster
	 6oz is the actual size of the Lobster Tail

A FRESH CATCH SINCE 1987.

Customer Manual 2016 © Seacore Seafood Inc.





Remember you can contact our office with any questions or concerns you may have.

CONTACT US: Tel: 905.856.6222 | Toll Free: 1.800.563.6222 | Fax: 905.856.9445 | Email: orders@seacore.ca | www.seacore.ca

A FRESH CATCH SINCE 1987.

Customer Manual 2016 © Seacore Seafood Inc.